

## **CONNECT & EXPLORE**

## Return/Exchange Order Form Date

Quantity	ltem	Descriptio	n	Reason Code	Exchange or Return			
Return Reason Codes Record appropriate number in the Reason code column above.								
1. Wrong quantity received			8. Product different from	catalog.				
2. Wrong merchandise received			9. Related item not sent.					
3. Purchased elsewhere.			10. Customer not satisfied.					
4. Damaged in shipping.			11. Incorrect item ordered.					
5. Duplicate order.			12. Incorrect quantity ordered.					
6.Product defective.			12. Other					

## **Please Exchange For:**

7. Arrived late.

Quantity	Item	Description	Unit Price	Total Price